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CDIA+™ Course Outline

Test Objectives according to CompTIA:

- Gather Business Requirements
- Analyze the Business Process
- Recommend a Solution
- Design a Solution

Recommend a Solution

- Reporting goals and objectives
- Bandwidth concerns
- Bridges
- Routers
- Gateways and Switches
- Server based workflow
- Transportable documents
- Format
- Legal concerns
- Math, math and more math
- Chapter review
- Interactive sample test questions and answers

Gather the Business Requirements

- Screen scraping
- ODBC
- Milestones
- Critical path
- Scope of work
- Public/Private Key data encryption
- Remote access
- Security
- Administrative options
- Semantics
- Network efficiency
- Math, math and more math
- Chapter review
- Interactive sample test questions and answers

Design the Solution

- Storage types, including
- Online, Near line and Far line
- Annotations
- System workflow
- Automated indexing
- Displays
- Color drop-out
- Database overview
- Math, math and more math
- Chapter review
- Interactive sample test questions and answers

Analyze the Business Process

- Pages vs. images
- Digital signatures
- "TLC"
- Ways to search
- Client staff
- Version control
- Document check-in
- Integrity of the business
- process
- End-user concerns
- XML, HTML and XHTML
- Printing
- Output
- Math, math and more math
- Chapter review
- Interactive sample test questions and answers

Plan for Implementation

- Acceptance criteria
- Implementation Plan
- Risk Mitigation Plan
- Help desk support
- Vendor documents
- Quality discussion
- Math, math and more math
- Chapter review
- Interactive sample test questions and answers